



Alaska Immunization Program 2004/2005 Provider Survey

Name: _____

Facility: _____

Questions about the Alaska Vaccine Distribution Program

1. How easy do you find it to place a vaccine order with the AK Vaccine Distribution Program?
☐ Easy ☐ Relatively Easy ☐ Slightly Difficult ☐ Fairly Difficult ☐ Very Difficult
2. Are you treated courteously when you call to ask questions or check on an order?
☐ Always ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never
3. Do you receive your vaccines *(or an explanation about vaccines which must be back-ordered)* within three weeks of placing the order?
☐ Always ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never
4. How frequently are you told the vaccines you need are unavailable and must be back-ordered?
☐ Always ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never
5. Are your vaccine orders filled correctly *(i.e., do you receive the number and type of vaccines you ordered)*?
☐ Always ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never
6. How easy is it to use the form to place orders?
☐ Easy ☐ Relatively Easy ☐ Slightly Difficult ☐ Fairly Difficult ☐ Very Difficult
7. How easy is it to use the form to report monthly vaccine use?
☐ Easy ☐ Relatively Easy ☐ Slightly Difficult ☐ Fairly Difficult ☐ Very Difficult

Questions about the TOTAL Alaska Immunization Program (more than just vaccine distribution)

8. Have you ever called the Alaska Immunization Program to obtain technical consultation about vaccines or vaccine scheduling? ☐ Yes ☐ No
If yes, was/were your question(s) answered correctly and in a timely manner?
☐ Always ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never
9. In general, how would you rate the services of the Alaska Immunization Program?
☐ Excellent ☐ Above Average ☐ Average ☐ Needs Improvement ☐ Poor

Do you have any suggestions for improving the program or anything else you would like to tell us?

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